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CARLISLE SYSTEMS

Carlisle Systems Computer Service Contract

Carlisle Systems offers a Business Maintenance Plan that keeps your computers and network running at peak performance. Utilizing the Business Maintenance Plan will help give you a peace of mind knowing that your computers and network are running at peak efficiency. We understand that you and your employee's time are valuable. We will work around your schedule when performing these services. Most work can be done remotely or after hours. A typical list of tasks to be carried out during the scheduled maintenance visit includes (but not limited to the following)

The provided services are limited to the following

- Review Server Error Logs
- Apply any critical service packs, Software upgrades, Check hard disk, and Verify backups.
- Check internet and mail server
- Ensure that virus Updates are being applied automatically and review virus activity logs.
- Address any miscellaneous workstation issues.
- Verify that Anti-Virus is updated and running.
- Purge Temporary internet Files & Windows Temp Files, Scan & Remove any Spyware.
- Update all windows software and Remedy user problems/Phone Support.

Our monthly maintenance package consist of coming to your office location(s) once a month and performing the items listed above (and more) on this document. Our normal service rates are \$65 an hour. With a Business Maintenance Plan all items listed above will be performed, by a computer tech for \$210 a month. 1-3 Computers

We also have other packages if your business requires a more frequent approach. All planes can be tailored to your needs. Visit www.carlislecomputers.net for more info. If you'd like a free initial consultation, contact us by email or phone.

This contract may be terminated by either side on a pro-rated basis during the first three Months, after five days, no refunds will be made. Contracts should be renewed at the end of the contract year or within 30 days of the expiration date, contracts not renewed will be (Auto Ext Until Terminated)

Provider: Carlisle Systems Office: (314) 766-3718 Fax: (314) 865-0905
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Client: Signature _____ Date: _____

Carlisle Systems: Signature: _____ Date: _____